

Quality Assurance Policy

ENMA management is committed to quality assurance policies throughout the company's activities to ensure the quality of professional services and to meet the specific requirements of all customers. The company's policy is to sell quality products and services that are reliable and effective in performing all functions, thus winning customer satisfaction.

Purpose:

We find the best solution for our customers.

In terms of delivery and specifications, we meet and exceed customer expectations.

Every project is thoroughly monitored.

We're honest with deadlines and costs.

Our staff are trained to provide courteous, efficient and friendly service.

We promote continuous improvement, improve and develop communication, control procedures and training to further improve our quality assurance level.

The nature of our activities places special emphasis on and requires the experience and expertise of the staff employed. A high level of accountability and reliability is linked to all aspects of our work and is committed to continuous professional development and training to ensure that all employees have the appropriate qualifications and competencies to meet these requirements.

The company director has authorized the quality representative to carry out the quality assurance policy of the company and requires all company personnel to cooperate with the quality representative to carry out this task.